Prevent unwanted downloads from SAP systems

Success Story Minol

Initial situation: Minol stored millions of sensitive information of private and business customers as well as staff and financial data of the company in its complex SAP system landscape. Minol's management wanted to better protect this valuable information.

Under the standard SAP authorization, it is easy for users to download sensitive data – often without being noticed – and reproduce it for illicit use. This meant that Minol was unable to control or prevent this unauthorized access.

Project goal: Minol's objective was to prevent unauthorized downloads from the SAP systems and to protect the data from possible theft. In order to give its customers maximum convenience and enhance security, the company compared different software solutions and finally decided to select two modules of the AKQUINET SAST Suite – SAST download and Superuser Management.

"Our data and our customer data are fully secured with SAST Download Management. Our cooperation with AKQUINET is based on a strong partnership, and we particularly appreciate the fact that assistance with questions or issues is provided on very short notice."

MICHAEL KRÄMER
Head of Information Technology
Minol Messtechnik W. Lehmann
GmbH & Co. KG

Project implementation: The AKQUINET team installed two modules of the proprietary GRC Suite on the development, test and productive environments of SAP/ERP systems at Minol – SAST Download Management and SAST Superuser Management.

The final installation transports and documentation were delivered to the customer within just two days and the systems were configured in close mutual agreement. Finally, the AKQUINET team held a training course.

In addition to preventing unauthorized downloads, Minol leverages SAST Superuser Management to provides secure, monitoring of its privileged emergency users and their access to the SAP systems. All support activities are recorded in a detailed read-only report, fully complying with control regulations.

There is one more benefit: Due to the individual configuration of the system-side filter functions, Minol must only handle a few relevant events manually.

Project result: Now that Minol is using SAST, it can monitor and, if necessary, block all downloads from its SAP systems. Even attempts to access data are logged by the SAST Suite. Minol is in the position to meet all current – and future – compliance requirements efficiently and adequately.

At a glance:

- **SAP standard did not provide appropriate download controls**

- **Reliable prevention of unauthorized data access with SAST**

- **Securely management and monitoring of the superuser**

- **Increased security for millions of customer data**

- **Extremely short project running time including training**

Advantages for Minol:

- **Download-blocking for sensitive data**

- **Seamless monitoring of all permitted SAP downloads and attempts to access data are also logged**

- **Minimized manual controls**

- **SAST Suite meets all compliance requirements**

- **Quick response times for questions and problems**
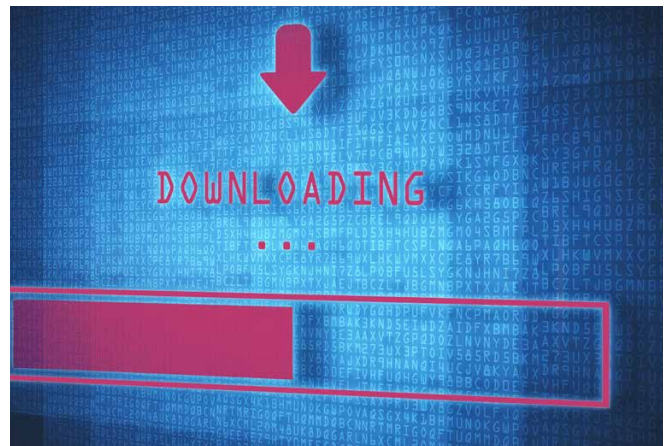
The family-owned business Minol Messtechnik W. Lehmann GmbH & Co. KG from Leinfelden-Echterdingen, Germany, is a leading provider of heating and operating costs. In Germany alone, Minol creates about 1.5 million accounts per year. In the real estate industry, the company also offers services related to utilities, smoke detection, and legionella testing.

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